

Media Resources Inc.

Job Posting

Current as of May 2025

Title: Service Technician, Installation Division

Position Details:

- Full-Time, Permanent
- Hourly
- On-Site
- Schedule: Monday to Friday
- Hours of Work: 7:00 a.m. to 3:30 p.m. (Can be a flexible schedule, including daytime or after-hours shifts as required.)

Location: Richmond, BC

Summary:

We are seeking a motivated, detail-oriented **Service Technician** to support the Installation Department. The candidate for this position should be able to work independently, or part of a team. In this role, you will be required to provide on-site maintenance, installation, troubleshooting, and repair services to our clients.

To ensure success as a **Service Technician**, you will need to be highly organized, have good knowledge about the types of signs, and be comfortable working at heights. An outstanding Service Technician will demonstrate precision, creativity, and possess a sound understanding of the applicable electrical and mechanical principles, ensuring safe, efficient, and reliable operation.

The primary responsibilities and duties include but are not limited to:

- Respond to callouts and field dispatches.
- Provide priority break/fix services, including on-site replacement of LED modules, power supplies, or controllers to repair signs.
- Perform LED retrofits and lighting maintenance.
- Diagnose and repair electrical issues in signage systems.
- Install interior and exterior signage decor elements according to project specifications.
- Commission new LED signs at on-site locations across BC (training in this skill could be provided to successful candidates).
- Perform routine maintenance and troubleshooting to ensure equipment operates efficiently.
- Clean signs, replace ballasts, and inspect electrical connections.
- Operate a service truck or elevated lift independently.
- Ability to follow directions from direct supervisors and crew leaders
- Follow all safety policies and procedures
- Ensure all work complies with company policies and industry standards.
- Create detailed reports of service calls, including issues encountered and solutions provided.

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Requirements / Qualifications:

Academic Training:

- High school diploma or GED.
- A relevant technical certificate is an asset.

Work Experience:

- Minimum two years' experience as a Field Service Technician.
- Previous experience in the signage industry is an asset.

Specific Competencies:

- Possess strong problem-solving skills and the ability to work independently.
- Experienced in electrical repairs, maintenance, and retrofits.
- Proficient in using hand tools (e.g., drills, saws, sockets).
- Skilled in manual labor and hands-on tasks.
- Able to work independently and manage tasks efficiently.
- Committed to achieving the highest standards of work quality.
- Demonstrates excellent service and communication skills with clients.
- Hold a clean driver's abstract; commercial driver's license would be an asset.
- A sound understanding of the applicable installation methods, materials, and safety measures.
- Physically fit and able to perform strenuous labor including lifting, climbing, and working at heights.
- The ability to work in harsh weather conditions.
- A willingness to work during evenings and on weekends, as needed.

APPLY FOR A REWARDING CAREER TODAY!

Please forward a copy of your resume to recruiting@mediaresources.com for consideration.

We thank all applicants and advise that only those selected for an interview will be contacted.